

Instructions for restarting the Objet printer and software

R1 – 10 November 2017

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From time to time the Objet printer starts acting up. The symptoms are often different: misshapen or misplaced parts, stalled software, odd notifications, etc. So far, the fix has always been the same: shut down the two Objet programs, restart the computer and cycle the power on the printer. Objet recommends doing this once a week to prevent problems, which I usually do, but from time-to-time it needs special attention. Here are the instructions.

1. Exit remote desktop on the PC.
2. Exit Objet studio on the PC
3. From the Windows Start Menu select restart. *This will shut down all of the background programs, power down the computer and then restart it. Sometimes small windows will open telling you that shutdown is waiting for some process to close – go ahead and force a restart.*
4. Cycle the power on the printer. The switch can be hard to find – it's on the back of the printer, towards the bottom of the printer and close to the bench that the computer is on.
5. Important note: it often takes 5-10 minutes for the computer to reboot. When it's done you'll see the normal Windows login screen. While it's booting however the computer will sometimes display an image of a windows computer with an Objet printer background and a mouse icon. This is just a screen shot! It looks real, and seeing the stalled mouse arrow people (me) have rebooted again – and again. Just wait for the login screen.
6. Login to the computer: "Objet User", password "PrintNow" (written on the bottom of every page in the logbook).
7. Start Remote Desktop
8. Within the Remote Desktop window start the Objet (double click on the Objet icon)
9. Once you see the normal printer control screen, start Objet Studio from the icon on the regular desktop (not the remote desktop).